



**Bilangan Transaksi Perkhidmatan Online Jabatan Pembangunan Kemahiran/
Number of Department of Skills Development Online Services**

TAHUN 2011 / YEAR 2011

Nama Perkhidmatan Online/Online Services	Bilangan Transaksi(Number of Transaction)												
	Jan/Jan	Feb/Feb	Mac/Mac	Apr/Apr	Mei/May	Jun/June	Jul/July	Ogos/August	Sep/Sept	Okt/Oct	Nov/Nov	Dis/Dec	Jumlah/Total
Sistem eJPK:Pendaftaran SKM/Candidate Registration)													
	2731	8598	10,579	6606	15,461	5523	6601	6,849	13196	7,801	13015	5,023	104,828
Sistem Pengambilan Perantis (eSLDN): Perantis Berdaftar SLDN(Apprentice Registration)													
	195	107	87	68	65	120	168	31	534	1253	277	30	2,935
Personel:DPIN (Pendaftaran Personel / Personnel Registration)													
	349	379	23	111	614	706	638	569	352	382	479	305	4,907
Sistem Aduan:SPCC (Bilangan Aduan / Number of Complaints)													
	39	25	19	27	33	20	11	16	23	12	21	35	281